

# UK NEQAS

## Clinical Chemistry

### Moving from an unchained melody to stable harmony: using EQA for consistent and safe patient care

#### Programme

09:00 - 10:00	Registration and refreshments
10:00 - 10:40	Deviation, regulation and escalation: What to do when things go wrong Birmingham Quality
10:40 - 11:00	From problems to prevention: Case studies from General Chemistry (Birmingham Quality) Birmingham Quality
11:00 - 11:20	From problems to prevention: Case studies from Endocrinology (Birmingham Quality) Birmingham Quality
11:20 - 11:40	Coffee Break
11:40 - 12:00	Hot topics from Cardiac Markers UK NEQAS Cardiac Markers
12:00 - 12:20	Hot topics from Edinburgh Peptides UK NEQAS Edinburgh Peptide Hormones
12:20 - 12:40	Meaningful measurement from Guildford Peptide Hormones UK NEQAS Guildford Peptide Hormones and Trace Elements
12:40 - 13:00	Stable harmony: Using EQA for consistent and safe patient care Birmingham Quality
13:00 - 13:50	Lunch
13:50 - 14:30	Interactive EQA masterclass Making the most of your EQA reports (all delegates interactive session)
14:30 - 14:35	Coffee/Comfort Break
14:35 - 15:15	A problem shared is a problem solved Bring your Wicked Problems and formulate new solutions (all delegates interactive session)
15:15 - 15:30	Feedback from Interactive Discussion Sessions
15:30 - 16:00	All links lead back to the patient: Patient impact and clinical risk management UK NEQAS - all speakers
16:00 - 16:05	Close